



East Leake Medical Group

## Appointments Guide

**You can always get an appointment\*  
within 48 hours**

We will always give you a same day appointment \*  
if you have an urgent medical problem.

**I need to book ahead** - We have telephone and face to face appointments that you can book up to 4 weeks ahead so we should always be able to fit you in when it is best for you.

**\*Urgent or routine** - to ensure we can offer an appointment that is convenient to you we *may* book you a telephone call with a nurse practitioner or a doctor. They will talk to you & decide if you need to come in. If so they will book the face to face appointment themselves, usually the same day.

Often you will not need to come in and everything can be dealt with on the telephone. This can save you a trip to the surgery.

### **Do you find it difficult to get here in normal hours?**

At East Leake, we have some early appointments 07.10 – 07.50 on Tuesdays and Thursdays and some late appointments Wednesdays up to 19.20. At Church House early appointments are available Thursdays 07.10 – 07.50. These extended hours are for pre-booking only. We will also open occasionally at either site on Saturday mornings for pre-booked appointments - look for the poster in the main entrance window.