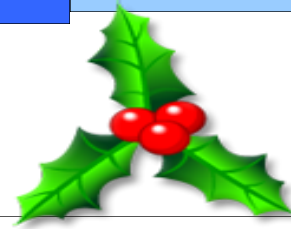


## ELM Group - Church House



### Flu vaccinations

We were very pleased to see so many patients accepting our invitation to book into our flu sessions during October and November. The uptake for the seasonal flu vaccine has been very good and most of our patients who were eligible have now been given a vaccination.

And so, onto swine flu vaccinations.

As usual with anything new there have been some misleading media reports on what is happening.

So to try and make it clear for you:

We are currently calling in patients who fall into the "At Risk" group those aged 6months and above with a long term health condition including chronic lung, heart, kidney, liver or neurological disease or diabetes mellitus. Those with an immune system which is compromised because of a disease or treatment for a disease. Patients who live in the same house as someone whose immune system is compromised and pregnant women.

The programme is likely to continue well into the new year as we do have a large number of patients who are eligible to have the Swine flu vaccination so please be patient as everyone who is in the at risk group and wishes to have the vaccination will have the opportunity to book an appointment

### **PLEASE NOTE**

#### **Results**

If you want a test result you should ring the surgery after 10.30am

#### **Changes**

Remember to let us know if you change your address or telephone number or advise on-line from our website

[www.elmgroupsurgeries.co.uk](http://www.elmgroupsurgeries.co.uk)

#### **Prescriptions**

Please allow 2 working days for issue of your prescription.

#### **On-line Ordering..**

Please be aware that the same rules apply when ordering your medication on-line. When a request has been processed here it will be sent to the pharmacy to dispense or held at reception for your collection. Items not recorded on your repeat slip will be passed to the doctor to authorise then processed. You will be contacted if the item cannot be authorised

### Staff Changes

Having made a welcome return from maternity leave Emma Sherwood will be leaving us in January to move to Australia. We will all miss her. Dr Alan Carr will be covering her sessions for the time being.

Claudia Petillon will be taking maternity leave from the end of January. Dr Emma Watson will be running her surgeries until she is back.



### Extended Surgery Hours

Do you find it difficult to get into the surgery during the day?

We are now offering extended hours on Thursdays:

- early (open 7a.m. first appointment 7.10am) and
- From the New Year we will open occasional Saturday mornings

**These are for routine pre-booked appointments only.**

If you have an urgent problem during these times, please ring the normal surgery number and you will be put through to the out of hours service.



**WE WISH ALL OUR  
PATIENTS A  
HAPPY CHRISTMAS**



## ELM Patient's Partnership



We have an active patient group who meet once a month usually on the 4th Wednesday at 2pm. They have links with many outside groups in the health network. One of these is Principia Partners in Health. You will see the logo and information on our notice boards. Principia is a group formed by all the GPs in Rushcliffe but also involves patients and community health professionals in deciding the best ways to offer health care to our local community. You can find out more about Principia by looking on the website [www.principia.nhs.uk](http://www.principia.nhs.uk) or contact their office on 0115 956 0330.

ELM Patient Partnership also discusses the services that we offer in the practice and how we provide them. It has representatives from East Leake and Church House Surgery and they are a very important part of the continual review process we have to try and ensure we offer you all a high quality of care. One of their most ambitious projects is to try and progress the building of a new health centre at East Leake. To that end they are liaising with all the local parish councils and any other interested parties. If you think you have something to offer they would be delighted to hear from you. If you would like to contact a group member you will find their names on the board in the waiting room alternatively there is an e-mail link on our web site [www.elmgroupsurgeries.co.uk](http://www.elmgroupsurgeries.co.uk)



### Travel Vaccinations



If you are planning to travel to a country where it is advisable to have immunisations and you want these to be given at the surgery, you must complete a form before arranging the appointment. This is available from reception or can be downloaded from the practice web site at [www.elmgroupsurgeries.co.uk](http://www.elmgroupsurgeries.co.uk). The information you provide will enable the practice nurse to establish which immunisations are necessary and whether malaria tablets should be prescribed. She will advise you when to make an appointment and whether you need to book more than one ten minute slot.

Please be aware that there is a charge for immunisations that do not pose a public health risk and payment should be made when the injection and or prescription is given. Details of charges are available on request.

## CHRISTMAS AND NEW YEAR OPENING

Monday 21st December	Last day for ordering repeat medication before Christmas!
Thursday 24th December	Closing at 12.30pm
Friday 25th December	Closed Christmas Day
Saturday 26th December	Closed Boxing Day
Sunday 27th December	Closed
Monday 28th December	Closed Bank holiday
Tuesday 29th December	Open 08.30 - 18.30 Last day for ordering repeat medication before New Year!
Wednesday 30th December	Normal opening hours
Thursday 31st December	Closing at 12.30pm
Friday 31st December	Closed

Open again as usual from Monday 4th January



During the month of **November**

**40** patients missed booked appointments

The amount of time wasted was

**392** minutes

Which is nearly **7** hours

**Please** cancel your appointment if you cannot attend